



ADVANCED BASICS STANDARD PEST SERVICES

What you need to know... Booking your Advanced Basics Service is the first step. Now it is important to understand what needs to occur before your treatment, and also what you should expect after your treatment, including and any actions you may need to take. This will support the effectiveness of your treatment, and a long term successful result. Advanced Basics provide a 3 month service period on individual pest treatments. Please note packages will vary up to 12 month's service period.



Considerations & Preparation Required



What To Expect After Your Service

Cockroaches

- ▶ Identify any major concern areas and advise your technician of these.
- ▶ For internal treatments where you have a major problem please clear this area for treatment. Examples include pantry, linen cupboard, etc.

- ▶ Service treatment takes 4-6 weeks to fully eradicate your pest problem. You may find live or dead cockroaches anywhere on your property during this time.
- ▶ 6 weeks after we have serviced your property, if you continue to find cockroaches during your service period please advise us so we can review your service.

Spiders

- ▶ Identify any major concern areas and advise your technician of these.
- ▶ Do not clear any webs around on your property before treatment. Webs help us understand your problem areas for treatment.

- ▶ Service treatment takes 4-6 weeks to fully eradicate your pest problem. You may find live or dead spiders anywhere on your property during this time.
- ▶ Spiders may have increased activity in the first hour following the treatment.
- ▶ While our service manages your property it does not prevent spiders from surrounding properties becoming a nuisance. You may find neighbouring spiders work their way to your property within a few months. We guarantee protection during your service period.

Ants

- ▶ Identify any major concern areas and advise your technician of these.
- ▶ Do not treat /spray any ants before your service as this destroys ant tracks which help us determine areas for treatment.

- ▶ Service treatment takes 4-6 weeks to fully eradicate your pest problem. You may find live or dead spiders anywhere on your property during this time.
- ▶ No ants may be visible whilst we service the property, but after servicing you may have small/ significant infestations occur. This may be due to a disturbed ant nest. The treatment will eradicate all existing problems during the 4-6 week period but for immediate relief you may use a retail insecticide aerosol.
- ▶ Dust or dirt from treated internal nesting areas may appear periodically for some time after treatment.

Silverfish

- ▶ Identify any major concern areas and advise your technician of these.
- ▶ Where you have major problems please clear these areas for treatment. Examples include linen & clothing cupboards, wallpaper.

- ▶ Service treatment takes 4-6 weeks to fully eradicate your pest problem. You may find live or dead silverfish anywhere on your property during this time.
- ▶ 6 weeks after we have serviced your property, if you continue to find silverfish during your service period please advise us so we can review your service.

Service Follow-Up Actions To Support Best Results From Your Service

External Treatments

- ✔ **Cockroaches, Spiders & Ants**
Keep gardens and trees trimmed and maintained.
- ✔ **Cockroaches & Spiders**
Do not hose down your property or water your garden for at least one day following your service.
- ✔ **Spiders**
Leave any spider webbing that remains on the property for a minimum of 1 week before clearing.
- ✔ Stay away from treated areas immediately following the service. This is due to your service treatment settling period and also possible increased activity of spiders immediately following the treatment. In particular please note this point for dangerous spiders such as Redbacks.
- ✔ If you notice ongoing problems after the 3 month service period you may wish to speak with your neighbours and organise for your properties to be treated at the same time. This benefits all and ensures long term sustainability of pest management in your area.

Internal Treatments

- ✔ **Cockroaches, Ants & Silverfish**
Ensure cracks and crevices in your home are sealed to prevent pest entry to your building and stop breeding areas. Your pest technician will have pointed these out as part of your service.
- ✔ Make sure kitchen cupboards are kept clean & all food sources are in sealed containers.
- ✔ Do not place items back in the cupboard for at least 2 hours following your service.
- ✔ After your service each time you clean your cupboards refrain from wiping edges and corners.
- ✔ After your service clean bench tops to clear away any unwanted treatment residue.
- ✔ **Ants**
Keep bench tops/kitchen areas free from food scraps or spills.
- ✔ **Silverfish**
Regularly vacuum and clean behind the back of any cupboards and carpet edges such as linen and clothing cupboards.
- ✔ **Spiders**
See external treatments above.

Remember to book in your next service appointment to maintain your ongoing Pest Management Program 1300 711 600